

Bloomerang & Capital Campaign Pro

Multi-Chapter Webinar May 29, 2024

Steven Shattuck
James Goalder



### **Your Panelists**

James Goalder (@Goaldeje)

Partnerships Manager, Bloomerang

#### Fun facts:

- 1st job: McDonald's Drive-Thru
- LOVES to travel
- 4 kids, 4 cats, 1 dog
- Degrees in English and Art History from James Madison U
- Married 27 years this May









### **Your Panelists**

**Steven Shattuck** (@StevenShattuck)

Director of Engagement, Capital Campaign Pro

#### Fun facts:

- Enjoys cycling
- Wrote Robots Make Bad Fundraisers
- Teaches chess at his kid's school
- Received the David Letterman Scholarship
- Lives in Indianapolis with his wife, son, and daughter











## **Takeaways**

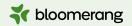


- 1. What are Database Standard Operating Procedures and why are they important for Capital Campaigns?
- 2. How important is clean data and how do we get it clean?
- 3. What is wealth screening and is it worth the investment?
- 4. Why is everyone obsessed with segmentation?
- 5. Wrap Up



Database Standard Operating Procedures





### **SOP Best Practices**

- Instruct staff on documenting interactions and changes.
- Set guidelines for consistent text formatting.
- Document new or updated contact details immediately.
- Schedule biannual NCOA & deceased suppression checks.
- Standardize new employee training.
- Document donor relationships for cultivation strategies.

#### Just getting started?

Check out Bloomerang's

<u>Donor Management</u>

<u>Software Data Policies and</u>

<u>Procedures Template</u>



# Clean Data





# Clean-up Tips

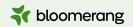
- Perform NCOA checks to update contacts.
- ☐ Run deceased suppression
- Append phone numbers and email addresses.
- Add missing birthdays and anniversaries.
- Merge duplicate records.







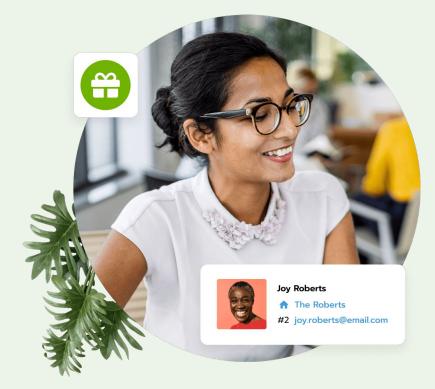




## Why Run a Wealth Batch Screen?

#### What the data says:

The number of donors making \$1000+ gifts **went up 77.6%** in the 3 months after a batch screen!





### GIFT RANGE CHART SAMPLE

#### \$2,500,000 WORKING GOAL

NUMBER OF GIFTS	\$ AMOUNT OF EACH GIFT	\$ amount from level	cumulative amount	% of total	Prospect multiplier	Prospects needed
1	\$500,000	\$500,000	\$500,000	20%	X2	2
2	250,000	500,000	1,000,000	40%	X2	4
4	100,000	400,000	1,400,000	56%	Х3	12
8	50,000	400,000	1,800,000	72%	Х3	24
10	25,000	250,000	2,050,000	82%	X3	30
15	10,000	150,000	2,200,000	88%	Х3	45
20	5,000	100,000	2,300,000	92%	<b>X</b> 3	60
30	2,500	75,000	2,375,000	95%	<b>X</b> 4	120
many	<2,500	125,000	2.500,000	100%	many	many





# Segmentation





# Some Suggested Segments





Recent major gift donors



**Consistent annual donors** 



Long-term retained donors



**Board members' contacts** 



Former board members



# Wrap Up





### **Contact Us**

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